

November 12th, 2020

Dear Residents, Families, and Team Members,

As you are all aware, we have implemented a process by which to have visitations in our communities. We have taken enormous precautions to ensure the safety of the residents and staff. We continue to test the staff every two weeks.

Although the Governor has updated the guidelines for these visitations, we are dealing with increases in coronavirus cases both in the United States and in Florida. In fact, the new coronavirus daily cases in the United States hit another record high yesterday. Yesterday was also the ninth straight day of new cases topping 100,000. We are very concerned with this trend.

Thank you in advance for your understanding and patience as we work tirelessly to balance the needs of family members with the safety for our residents and staff.

Sincerely,

Pilar Carvajal
Innovation Senior Living