

October 2, 2020

Dear Residents, Families, and Team Members,

Currently, each community is in the implementation stages of conduct visitation effectively, and most of all, safely. As expected, this new policy comes with several guidelines from the Governor we are obliged to follow.

To ensure safe spacing and time limitations, visits can be scheduled by calling the community to set the day and time in an available slot. Please call your community for scheduling.

Because our priority is the care of our residents, it is important decisions be made carefully to balance the need to bring family members together and the safety of all.

Thank you in advance for your understanding and patience with these processes. Enjoy your visits!

Sincerely,

Pilar Carvajal  
Innovation Senior Living